

# Help your lump sum employees feel the love throughout their relocation. *It's good to feel the love*.

## business challenges

Lump sum policies are becoming more and more popular, but they aren't without challenges. The burden of managing the logistics falls to the employee, which puts an additional strain on them during an already-stressful time.

- Your employees may not have the time or resources to effectively manage their own move.
- It's hard for them to stay on top of what's coming next and all their key contacts and documents.
- They may not know where to start, how to get organized or where to look for help or resources.
- Without assistance, they may have difficulty choosing quality suppliers and managing their budget.

# how this affects you

Busy employees are stretched even thinner, taking time and focus away from their new role.

Feelings of not being supported can leave them with a negative impression of the relocation benefit or even your company.

Poor supplier selections or coordination skills could lead to a frustrated and unhappy employee – and possibly more work for you.

# what if you could ...?

Make the move easier and more organized for these employees?

Create a better on-boarding experience without increasing workload on your internal company resources?

Help them manage their budget, including requesting and tracking their lump sum payments?



Your lump sum employees aren't sure how to organize their move, who to contact, or where to go for help

They're feeling lost in the process or unsupported by your company

They're surprised by or unprepared for the tasks, events or responsibilities they're supposed to be managing for their move

#### then...

You can give your lump sum employees the tools and resources they need to take control of their move, stay on top of their budget, and have all the information and support they need in one, easy-to-use tool.

#### what's in it for you

Calm, well-informed and focused employees who have more time and energy to settle into their new role

An improved employee experience that leads to greater employee satisfaction and an enhanced brand reputation

## what it is

Elo<sup>SM</sup> Assist provides the most comprehensive level of support available today for lump sum relocations, while still being incredibly easy. This cloud-based solution puts your employees at the center of their move.

Even when you can't offer a fully-managed move, with Elo Assist you can give every one of your relocating employees the support they need to simplify and organize their move. They'll be able to:

- Use a structured tool to help them prepare for and navigate their move.
- Manage their budget by requesting and tracking their lump sum payments, and inputting estimated and actual expenses.
- Review details of their relocation policy and initiate approved direct-bill services.
- Create a personalized address book of all their service providers.
- Add and remove tasks to keep their move on track.
- Connect with other users to share experiences and ask questions.

Elo Assist is built on Salesforce, the world's #1 cloud platform, which is used for data management by some of the world's largest companies. The Salesforce platform provides an intuitive user interface and is the most scalable, secure enterprise cloud platform available.



